

# Help Still Available as Community Recovery Centers Close

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GUAYNABO, Puerto Rico – As long-term recovery continues, Community Recovery Centers, known as CRCs, will begin closing starting Oct. 31, 2019.

The CRC in Humacao will close operations at noon on Thursday, Oct. 31. The centers in Aibonito, Cayey, Fajardo and Río Grande will close on Friday, Nov. 1, at 4 p.m. To locate other CRCs, please visit [FEMA.gov/disaster/4339/CRC](https://www.fema.gov/disaster/4339/CRC).

The closing of CRCs is part of the recovery process. Centers typically close within a few weeks or months following a disaster, but due to the magnitude and impact of Hurricane María, FEMA and COR3 kept centers open for more than two years. To date, the centers have helped nearly 1 million survivors during recovery.

Assistance from FEMA is still available online at [disasterassistance.gov](https://disasterassistance.gov) and by calling the FEMA Helpline at 1-800-621-3362. People who use a TDD may call 800-462-7585. Survivors can get updates on their assistance claim, provide changes of address or other personal information and learn about the appeals process, among other services.

Additional help is also available to assist survivors with unmet needs through Disaster Case Management providers across all 78 Puerto Rico municipalities. For a list of providers and contact information, please visit at [fema.gov/es/disaster/4339](https://fema.gov/es/disaster/4339).



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Puerto Rico's Department of Housing may also provide assistance to survivors with hurricane-related housing needs through its Home Repair, Reconstruction or Relocation program, known as R3. For more information, visit [cdbg-dr.pr.gov/en/r3/](https://dr.pr.gov/en/r3/), call 1-833-234-2324 or send an email to [infoCDBG@vivienda.pr.gov](mailto:infoCDBG@vivienda.pr.gov).

For more on Puerto Rico's recovery from Hurricane María, visit [fema.gov/disaster/4339](https://fema.gov/disaster/4339).

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362) 711/VRS - Video Relay Service). Multilingual operators are available. (Press 2 for Spanish). TTY call 800-462-7585.

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